DEFERRED COMPENSATION PLANS

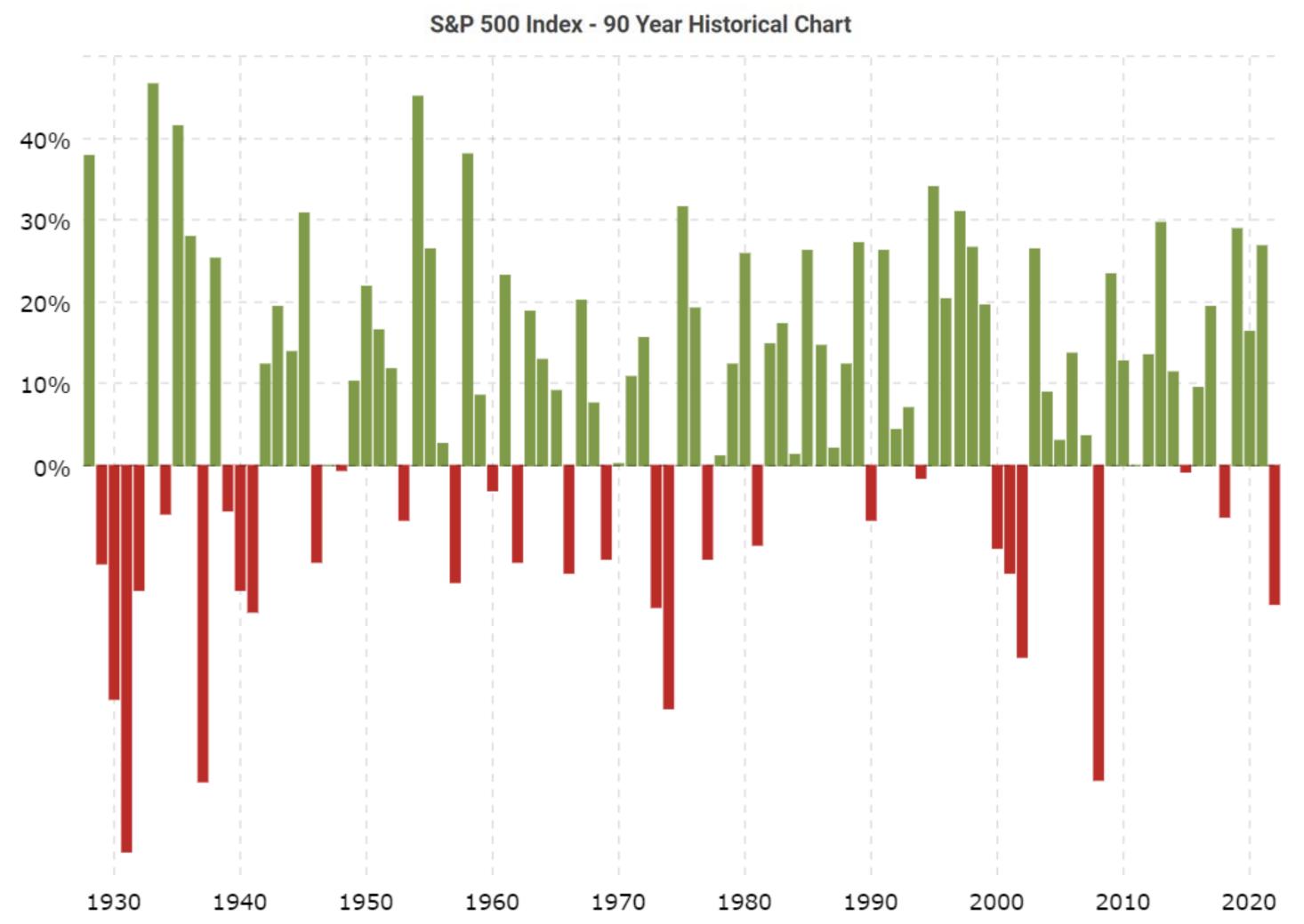
2022 Q3 BUSINESS UPDATE

PLANS MANAGEMENT BOARD

DECEMBER 2022 MEETING







https://www.macrotrends.net/2324/sp-500-historical-chart-data

In a challenging year with market performance, the plans

- Continue to attract new participants in the plan
- Will exceed the 2021 total contribution volume into the plan
- Reduced recordkeeping fees with the latest RFP



DEFERRED COMPENSATION PLANS- 2022 Q3 BUSINESS UPDATE



	Q3 2022	Q3 2021	YTD 2022	YTD 2021	Commentary
Enrollments	256	322	1,071	1,119	 On pace to exceed 2019 and 2020 enrollment levels Participation Rate in October is 42% (highest mark for plan)
Contributions	\$20.8 MM	\$20.2 MM	\$57.3 mm	\$56.1 MM	Pacing to exceed 2021 contributions levels (\$70.5 million)
Assets	\$972.5 MM	\$1.1 B			Market trends
403(b) Legacy Vendor Assets	\$234.9 MM	\$312.1 MM			Legacy consolidations and market trends
Consolidations			175	198	
Consolidation Assets			\$5.2 MM	\$7.9 MM	
Employee Engagement			6,232	6,653	Regional team is experiencing less calls and emails
Advisor Appointments Requests			1,152	677	Shift to in-person meetings
Hardship Requests (457/403B)	59	52	161	128	25% increase in 2022 in count/20% increase in \$

2022 Tactical Highlights:

- ✓ America Saves Week email sent in February
- ✓ Participant statement insert in Q1 focused on increasing contributions and tax returns
- ✓ Replacement of the Lazard International Equity fund and with T.Rowe Overseas fund
- ✓ Reminder letter mailing to those participants that took a coronavirus-related distribution (CRD)
- ✓ Revised request form for participants looking to defer sick and vacation time payout
- ✓ Review of the managed account and self-directed brokerage providers by the **Investment Committee**
- ✓ Group Education sessions with Department of Corrections, DSEA Conference (Feb), Red Clay Secretaries In Service Day
- ✓ Open enrollment email campaign in May
- ✓ Revisions to Voya's market volatility resource website and updates to DelawareDefer.com in Q2
- ✓ OST table in Legislative Hall on May 18th
- ✓ Participant statement insert in Q2 focused on market volatility concerns.

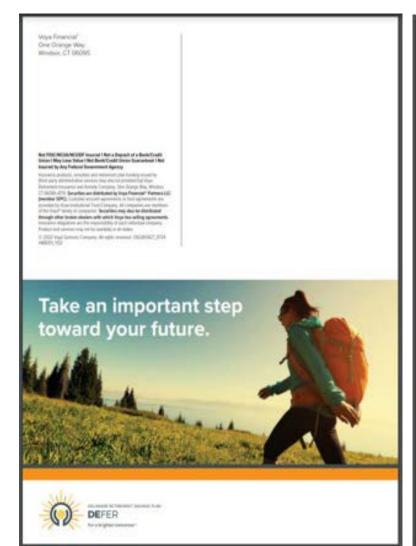
2022 Tactical Highlights Cont.

- ✓ August direct mail campaign promoting beneficiary designations (500 new designations)
- ✓ August enrollment direct mail campaign
- √ 14 school district new hire/back to school sessions in Q3
- ✓ Participant Q3 statement insert focus on beneficiary designation
- ✓ Fiduciary Training
- ✓ New Voya agreements executed in October 2022
- ✓ Promotion of National Retirement Security Month in October 2022
- ✓ October OST email blast promoting deferred compensation plans
- ✓ Review of Investment Policy Statement
- ✓ Fee reduction mailer in November
- ✓ Enrollment mailer in November



DEFERRED COMPENSATION PLANS- 2022 Q3 BUSINESS UPDATE



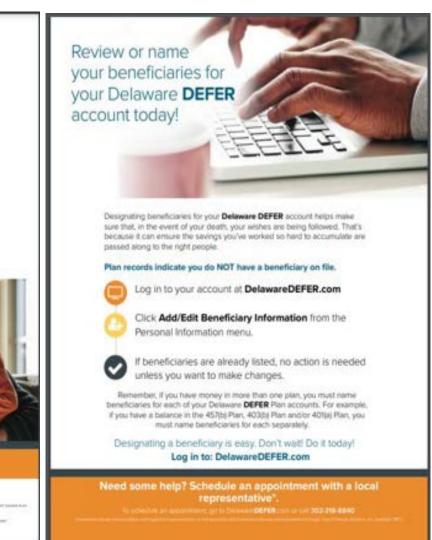




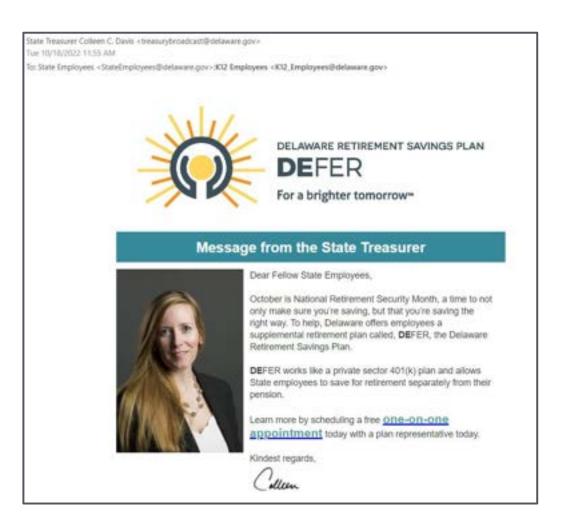






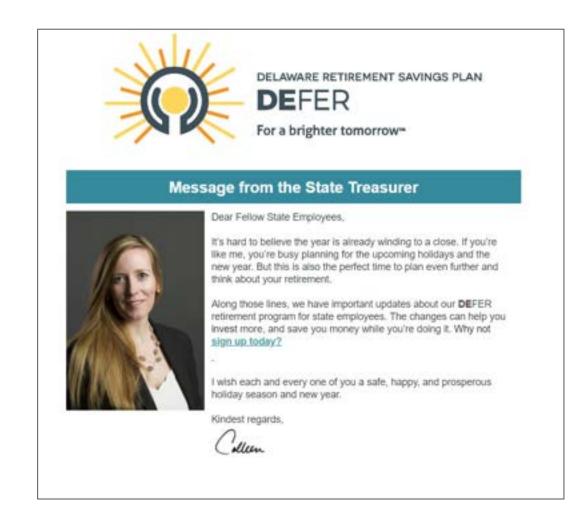


Enrollment mailing



October Email Blast

Reduction in Fees mailing



November Email Blast

Q4 Initiatives:

Review of Investment Policy Statement

☐ Enrollment mailing in November

☐ Fee Reduction mailing in November

☐ Email blasts in October and December

Future Initiatives:

☐ Operations Automation Working Group (Jan)

☐ Retirement Webinar Series in 2023



Beneficiary mailing

APPENDIX



DEFER- STRATEGIC OBJECTIVES (APPROVED BY BOARD DECEMBER 2021)

Program Summary:

The Delaware Retirement Savings Plans, also known as DEFER, exist to provide retirement security for State of Delaware employees. DEFER consists of the State's 457(b) plan which is available to full time benefit eligible employees, the 403(b)-plan available to State education employees employed by public school districts, the DOE, and DTCC as well as DSU, and the 401(a)-match plan which is currently suspended. Employees voluntarily elect to have contributions deducted from their paycheck and deposited into a DEFER account. The current vendor for the plans is Voya Financial.

(1) INCREASE PARTICIPATION

Goal One - Build Upon the Enrollment Growth Momentum

Goal Two – Analyze the Opportunity to Allow Casual/Seasonal Employees to Contribute

Goal Three – Explore Auto-Enrollment Opportunities for Deferred Compensation Plans

Goal Four –Support Efforts to "Unfreeze" the 401(a) Match Plan

(2) REVIEW INVESTMENTS AND GROW ASSETS

Goal One – Review and Broaden Tier Two Core Investment Options

Goal Two – Explore Environmental, Social, and Governance (ESG) Investment Offering

Goal Three – Promote Account Consolidations

Goal Four –Investigate the Benefits of Offering Flat vs Percentage Based Deferrals

(3) ENHANCE PLAN OPERATIONS

Goal One – Improve Existing Internal Controls and Operating Efficiencies

Goal Two – Increase Beneficiary Designation Rate

Goal Three –Continue to Strengthen Oversight with Board and Committees

Goal Four – Enhance Retiree Experience

Green font represent "always on" efforts



Focus Timeline

2021

- **✓** Build on enrollment growth
- **✓** Promote account consolidations
- ✓ Increase beneficiary designation rate
- ✓ RFP for Plan

2022

- Improve existing controls
- Enhance retiree experience (SVD)
- Review and broaden Tier Two Investments
- Explore ESG investment offerings
- Flat vs fixed contribution research
- Oversight Fiduciary Training

2023

- Casual Seasonal Opportunity
- Auto-enrollment –Phase 1

2024

- Auto-enrollment
- Oversight Fiduciary Training

