AUDIT & GOVERNANCE COMMITTEE MEETING FEBRUARY 2022



- Discussion and Vote on Recommendation Regarding 2022 Committee Goals
- Discussion and Vote on Recommendation Regarding 2022 Education Schedule
- Update and Discussion Regarding 2020 Plan Year Audit Findings
- Update Regarding MOUs with the Office of the Auditor of Accounts
- Discussion and Vote on Recommendation Regarding Legislation Concerning Auditor



PLANS MANAGEMENT BOARD STRATEGIC OBJECTIVES





(1) INCREASE PARTICIPATION

Goal One – Build Upon the Enrollment Growth Momentum

Goal Two – Analyze the Opportunity to Allow Casual/Seasonal Employees to Contribute

Goal Three – Explore Auto-Enrollment Opportunities for Deferred Compensation Plans

Goal Four –Support Efforts to "Unfreeze" the 401(a) Match Plan

(2) REVIEW INVESTMENTS AND GROW ASSETS

Goal One – Review and Broaden Tier Two Core Investment Options

Goal Two – Explore Environmental, Social, and Governance (ESG) Investment Offering

Goal Three – Promote Account Consolidations

Goal Four –Investigate the Benefits of Offering Flat vs Percentage Based Deferrals

(3) ENHANCE PLAN OPERATIONS

Goal One – Improve Existing Internal Controls and Operating Efficiencies

Goal Two – Increase Beneficiary Designation Rate

Goal Three –Continue to Strengthen Oversight with Board and Committees

Goal Four – Enhance Retiree Experience

Green font represent "always on" efforts

Focus Timeline

2021

- ✓ Build on enrollment growth
- ✓ Promote account consolidations
- ✓ Increase beneficiary designation rate
- ✓ RFP for Plan

2022

- Improve existing controls
- Enhance retiree experience (SVD)
- Review and broaden Tier Two Investments
- Explore ESG investment offerings
- Flat vs fixed contribution research
- Oversight Fiduciary Training

2023

- Casual Seasonal Opportunity
- Auto-enrollment Phase 1

2024

- Auto-enrollment
- Oversight Fiduciary Training





(1) GROW ACCOUNTS

Goal One – Further Optimize Fidelity Marketing and DE529 Plan Marketing Spend

Goal Two – Test and Implement a Match Incentive Program

Goal Three – Establish Partnerships with Top Three Birthing Hospitals in Delaware

Goal Four –Partner with Delaware Public Schools

Goal Five –Workplace Messaging

(2) INCREASE CONTRIBUTIONS

Goal One – Support HB145 Tax incentive legislation for Delaware residents

Goal Two – Test and Implement a Match Incentive Program

Goal Three –Collaborate with Fidelity on Gifting Tool Promotion and Employer Contributions

(3) BUILD TOP TIER PLAN

Goal One – Create a "State Collective" of Fidelity 529 Plans

Goal Two – Continue to Strengthen Oversight with Board and Committees

Goal Three – Implement Strategy for Administrative Fee Balances

Goal Four –Pass HB145 Tax Incentive

Goal Five –Scholarship Pilot (Foster Youth)

• Green font represent "always on" efforts

Focus Timeline

2021

- ✓ RFP for Plan
- √ Rebranding of plan

2022

- Test Match Incentive Program
- Support HB145 Tax Incentive
- Top birthing hospital partnerships
- Implement strategy for administrative fee balances
- Scholarship Pilot

2023

- Workplace messaging/employer campaigns
- Match Incentive Program assessment
- Collaborate with Fidelity on workplace
- Promotion of gifting tool
- Host virtual "State Collective" Summit
- Scholarship Pilot

2024

- Morningstar Medal Assessment
- Scholarship Pilot



2021 Goals and Accomplishments	2022 Goals
✓ Resignation Policy	☐ 2022 Education Schedule
✓ FOIA Records Act Training	■ MOU with Auditor's Office
✓ Code of Conduct Training	☐ Updates on 2020 audit report items
✓ Review of Resolution 2018-01	Legislation concerning Auditor
✓ Resolution 2021-01 (Governance Manual)	□ Retirement Plan Contracts
✓ Audit Presentations	Audit Presentations
 Deferred Compensation Plans 	 Deferred Compensation Plans
 College Investment Savings Plan 	 College Investment Savings Plan
✓ Retirement Plan and College Investment Record	Vendor Management Policy
Keepers RFP	☐ Cyber Security Policy
Vendor Management Policy	□ SECURE Act Plan Amendments
☐ Cyber Security Policy	
External Auditor RFP Participation	Recommend to approve Committee Goals for 2022

Topics	Date
Fiduciary Duties and Best Practices	 □ Last held September 2020 □ Needs to held by September 2022 (no less than every two years) □ Recommend to schedule for September 2022
State of Delaware Code of Conduct	□ Last held June 2021□ Needs to held by June 2025 (no less than every four years)
State of Delaware Freedom of Information Act (FOIA)	□ Last held September 2021□ Needs to held by (no less than every four years)
State of Delaware Public Records Law	☐ Last held September 2021 ☐ Needs to held by (no less than every four years)

Training will be conducted as needed to address new court decisions, changes in law or evolution of accepted practices.

- Discussion with new audit firm to discuss the need to reinforce complete statement information with Security Benefit (2/3/22)
- OST Team will focus (Feb/March) on the researching participants on the uncashed check report from 12/31/21.

- Update Regarding MOUs with the Office of the Auditor of Accounts
- a) In December 2021, AOA agreed to the 8.91% reasonable rate fee for the 2020 plan year audits. Issue was resolved.
- a) New MOUs for 2021 plan year audits state the fee would be tied to the Maximus rate. Open Issue.
- Discussion and Vote on Recommendation Regarding Legislation Concerning Auditor